

## Technical requirement for working with talque platform

### Compatible browser and devices

- Google Chrome, MS Edge Chromium, Safari (latest version in each case)
- Mobile devices with Apple iOS 10, or Android 8 (or higher)

### Meetings via Jitsi

- You can test the functionality of Jitsy here: <https://08.meet.talque.com>
- Using virtual backgrounds in Jitsi is not possible yet
- It is best practice to share videos via links in the chat and not via Jitsi release
- If your firewall prevents using the tool, please consider the following detailed usage requirements for your IT support.

### Detailed usage requirements for your IT support

#### Basic requirements

In order to be able to use the basic functions of the talque website and mobile apps, you should have unfiltered access to

- Whitelist domains: \*.talque.com
- All IPv4 and IPv6 blocks, that are listed in the delivery announcements 714, 15169
- TCP-Port 80 and 443
- TCP-Ports 5223, 5228, 5229, 5230 (*for push notifications*)

#### Video calls

Usage of integrated video call functionality requires access to:

- Whitelist domains: \*.talque.com (or the ASN AS16509)
- TCP ports 80, 443
- TCP + UDP ports 10000-20000

#### Media gallery

Usage of media gallery requires access to:

- TCP Port 80 and 443
- \*.googleapis.com (included in the ASN 15169)
- \*.vimeo.com
- \*.vimeocdn.com

## Videos and livestreams

Viewing videos and livestreams requires access to:

- TCP Port 80 and 443
- \*.vimeo.com
- \*.vimeocdn.com
- \*.magisto.com
- \*.akamaized.net
- \*.cloudfront.net
- \*.youtube.com
- \*.simplex.tv

## Sending livestreams

Sending livestreams requires access to:

- TCP Port 1935, 80, 443
- UDP Port 53, 2088
- TCP + UDP Ports 3478, 19305-19307, 19307, 50000 – 64000
- \*.vimeo.com
- \*.vimeocdn.com
- \*.google.com
- \*.pndsn.com
- \*.googleapis.com
- \*.firebaseio.com

Further information can be found here:

<https://talque.gitbook.io/public/troubleshooting/firewall-configuration>